

WARRANTY

Sorea LLC warrants to the original purchaser that for a period of ten years from the date of original purchase, Sorea Acrylic products will not yellow or undergo a change in light transmission in excess of 3% when tested in accordance with the procedure specified in ASTM D 1003. And that, for a period of ten years from the original purchase date, the yellowness index (YI) shall be less than 4.0 as measured with a Hunter Lab Spectrophotometer according to ASTM D 1925. In the case of Standard Colors including Sorea Glass Green Acrylic, a warranty of 3 years will apply.

This warranty does not cover yellowing or changes in light transmission caused by scratches, air pollution, dirt or any other damage to the Acrylic.

This Warranty does not cover Sorea PETG Products.

Sorea makes no warranty or guarantee, express or implied, including warranties of fitness for a particular purpose or merchantability, respecting its products and in no event will have any liability for incidental, consequential or other damages whatsoever, including injury to persons or damage to any property, whether caused by installation or otherwise. This limitation does not apply if prohibited by law.

Sorea does not pre-approve or warrant the installation of any materials, and is not responsible for any damage directly or incidentally to its product or any other persons or products, due to installation.

Sorea LLC shall have no liability under any circumstances for the cost of removal of defective acrylic product or the installation of replacement acrylic product or for incidental or consequential damage.

If during the warranty period, any product proves to be defective, Sorea in its sole discretion will offer to replace the defective portion of the product FOB Sorea facility via regular ground freight to the destination to which the original product was supplied; expedited freight will be billed on a cost plus basis. Sorea shall not be responsible for any additional costs, including but not limited to the removal of the product, other related costs or taxes. The warranty applies only to the purchaser of the original product and the owner of the structure. No other

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persons or entities will have any rights under this Warranty. Adequate proof of purchase must be furnished with any claim.

Title and ownership in the product will remain with Sorea until the product is paid in full. Upon full payment, title and ownership will pass to the purchaser, however all copyright in the product and works is hereby expressly reserved to Sorea.

The purchaser will not copy, reproduce or duplicate any of the products, works or any ideas or concepts which are expressed in plans, drawings, layouts, designs and original artworks in any manner whatsoever, nor will the purchaser do anything to or with the product or works that Sorea is entitled to pursuant to the Copyright act or any successor or similar legislation without the prior express written consent of Sorea. Sorea reserves the right to photograph the works in situ.

Please note that as all of our products are individually created and handcrafted. Color variations, bubbles, small areas of delamination, and mottled textures will occur and should not be considered defective. Finished width and Height tolerance of Sorea products is (+-)1/4" per dimension. As well some dust may settle on the surface of the paint during the curing process. These events are considered normal with any handcrafted process and fall within industry standards.

We require a 50% non-refundable deposit to commence work with the balance Net 15. All payments in US funds and must be in the form of certified check, money order or wire transfer.

Lead time quoted herein refers to the time to produce the product after receipt of signed terms, deposit, approved final sizes and details. Estimated lead times on quotations may change once ordered, Sorea is not responsible for expedite shipment cost. Delivery lead time is based on the booking status at the time of order. Sorea must be contacted for information regarding delivery times for specially scheduled orders.

The quoted freight costs within this quotation are for regular ground shipment. Should you require an expedited shipment; the additional costs will be billed on a cost plus basis. Sorea accepts no responsibility for late shipments due to carriage.